## **Assertiveness Inventory**

sing the scale below, place the appropriate number in front of each statement. Answer how you would honestly feel, not how you "think" you should feel.

## **Scale**

- 1. At ease, very comfortable
- 2. Slightly ill-at-ease
- 3. Uncomfortable
- 4. Extremely uncomfortable

I AM	
1.	Returning merchandise at a store
2.	Making a business call or appointment
3.	Asking favors from others
4.	Speaking in public
5.	Speaking to a very attractive person
6.	Complaining about poor restaurant service
7.	Being evaluated on my performance
8.	Disagreeing with my boss or co-worker
9.	Responding to strangers
10.	Handling personal criticism
11.	Questioning someone's judgement
12.	Venting my anger
13.	Speaking up when I've been cheated or ignored
14.	Dealing with uncooperative people
15.	Declining an invitation
16.	Declining to buy an item from a salesperson
17.	Asking someone to stop talking while in a movie theater
18.	Beginning a conversation with a stranger

## Communication & Stress

19.	Returning to school or taking a class
20.	Refusing an unreasonable request made by a friend
21.	Receiving a compliment
22.	Offering constructive criticism to a friend
23.	Reprimanding someone
24.	Making a job change
25.	Making or accepting a date or social appointment
26.	Praising a friend
27.	Sharing intimate feelings with someone
28.	Offering a loan
29.	Expressing my opinion publicly
30.	Feeling angry towards my parents

## TOTAL

Tally your score. The range is 30 - 120. Evaluate your score on the following scale:

- 30 65 You are generally assertive.
- 66 85 You need practice to become more assertive.
- 86 120 Your lack of assertiveness is probably producing unnecessary stress

Regardless of how you scored, you should go back and star any situations which you find stressful. The assertiveness training techniques offered later in this book should help you deal with the stress these situations produce.